

EMERGENCY RELIEF PROVIDERS FORUM & TRAINING EVENT

An opportunity to learn, network and contribute with other ER Providers

MARCH – MAY 2010

Armidale, Lismore, Wagga Wagga, Canberra, Port Macquarie, Newcastle,
Parramatta, Sydney, Dubbo

PROGRAM

Time	Topic
9.30 - 10am	Registration and networking
10 – 10.45am	Overview of the Financial Management Program
10.45 – 11am	Morning Tea
11am – 1pm	<u>Session 1</u> Child protection and working with vulnerable people
1 – 1.45pm	Lunch and networking
1.45 - 3.45pm	<u>Session 2 (Sydney and Parramatta only)</u> Working with the Islamic Community <u>Session 2 (All other locations)</u> Working with the Indigenous Community
3.45 – 4.15pm	<u>Wrap-up</u> Summary of the day's highlights and lessons learned Ideas for future training and forums
4.15pm	Close

DATES & VENUES

Location	Date	Venue	Parking
Armidale	11 March 2010	Quality Hotel Powerhouse 31 Marsh St, Armidale	on site parking
Lismore	12 March 2010	Lismore Workers Club 231 Keen St Lismore	on site parking
Wagga Wagga	20 April 2010	Country Comfort Cnr Morgan & Tarcutta Sts, Wagga Wagga	on site parking
Canberra	21 April 2010	Canberra Rex Hotel 150 Northbourne Ave, Braddon	off street parking
Port Macquarie	22 April 2010	Quality Resort Sails 20 Park St, Port Macquarie	on site parking
Newcastle	23 April 2010	Newcastle City Hall 290 King St, Newcastle	pay parking in local area
Parramatta 1*	4 May 2010	The Northcott Building 1 Fennell St, North Parramatta	4hr street parking, pay parking Parramatta Stadium
Parramatta 2*	5 May 2010	The Northcott Building 1 Fennell St, North Parramatta	4hr street parking, pay parking Parramatta Stadium
Sydney CBD	6 May 2010	Wesley Conference Centre 220 Pitt St, Sydney	pay parking only
Dubbo	7 May 2010	Dubbo Indigenous Coordination Centre Level 1, 65 Church St, Dubbo	off street parking

* Select only 1 Parramatta session to attend

SESSION 1

Child protection and working with vulnerable people

At the end of this session, participants will have a broad understanding of:

- Different forms of abuse including physical, sexual and psychological maltreatment and neglect.
- Indicators of abuse and neglect.
- The effects and consequences of abuse and neglect on children, families and communities.
- Their role as volunteers and mandatory reporters.
- Processes for making a report regarding child protection including who to contact.

SESSION 2

Sydney and Parramatta: Working with the Islamic Community

At the end of this session, participants will:

- Be able to provide and develop culturally and religiously appropriate services that meet the diverse needs of Islamic clients.
- Have greater awareness of Islamic beliefs and practices and their importance to the Muslim way of life.
- Correct myths and misconceptions about Muslim women in the Islamic and greater communities.
- Be able to identify barriers to access and equity issues for Muslim women and strategies for addressing these barriers.

All other locations: Working with the Indigenous Community

At the end of this session, participants will have a better understanding of:

- Issues affecting Aboriginal and Torres Strait Islander peoples and communities, past and present.
- How to communicate sensitively and effectively with Aboriginal and Torres Strait Islander people.
- Barriers to access and equity issues for indigenous clients and strategies for addressing these barriers.

Both sessions are experiential and interactive. Case studies and participants' real life dilemmas will be utilised throughout the sessions.

COST

The forums are funded by FaHCSIA. Attendance is free for organisations funded under the Commonwealth Emergency Relief Program. Funding is not available for travel related expenses.

FACILITATORS

FaHCSIA staff will facilitate the overview of the Financial Management Program.

Forrest James

Forrest James of 4Points will facilitate the day. Forrest has 20 years experience in the human services as a volunteer, counsellor, co-ordinator, clinical supervisor and manager. He draws on this background in designing and delivering interactive and energised training for helping professionals.

Karen Milward

Karen Milward will facilitate the session on the Indigenous Community. Karen is a Yorta Yorta woman born and raised in Melbourne. Karen has had a long and varied professional career in the public sector and as a consultant. Karen is a strong advocate for developing culturally appropriate solutions to the issues confronting Indigenous people that empower individuals and communities to effectively move forward.

Maha Krayem Abdo OAM

Maha Krayem Abdo will facilitate the session on the Islamic Community. Maha has worked in social welfare for nearing to two decades and currently manages the Muslim Women Association. Her vast experience includes representing the Muslim community, organising Muslim women's leadership camps and launching a magazine for young Muslim women.

ENROLMENT

Enrolment must be received **7 WORKING DAYS** prior to the event.

Please note there is a limit of 50 attendees at the Sydney and Parramatta venues.

Online

Online enrolment is strongly recommended. Confirmation of enrolment will be emailed to you instantly.

1. go to www.conferenceonline.com.au
2. on the left side of the page, scroll down and click the "4Points" button
3. a new page will open, scroll down to your forum location and click the "Register Here" button
4. commence enrolment

Fax

Only complete the attached Fax Enrolment Form if you are unable to enrol online.

Confirmation of enrolment will be mailed to you within 7 working days of receiving your enrolment.

FURTHER INFORMATION

For general enquiries please contact support@4Points.com.au.

For urgent enquiries contact 4Points on ph: 1300 652 840 (note: enrolments cannot be made via telephone).

EMERGENCY RELIEF FORUM FAX ENROLMENT FORM

ONLY TO BE USED IF YOU ARE UNABLE TO ENROL ONLINE
YOU WILL RECEIVE CONFIRMATION OF ENROLMENT WITHIN 7 WORKING DAYS

First name _____

Last name _____

Organisation _____

Outlet location _____

Phone (_____) _____ Fax (_____) _____

Email _____

Mailing address _____

_____ Post code _____

Forum location you are attending (please circle one only):

Armidale, Lismore, Wagga Wagga, Canberra, Port Macquarie,

Newcastle, Parramatta 1, Parramatta 2, Sydney CBD, Dubbo

Special dietary requirements _____

Other requirements (i.e. special access) _____

FAX COMPLETED FORM TO (07) 5580 8404